

Manage Subscription

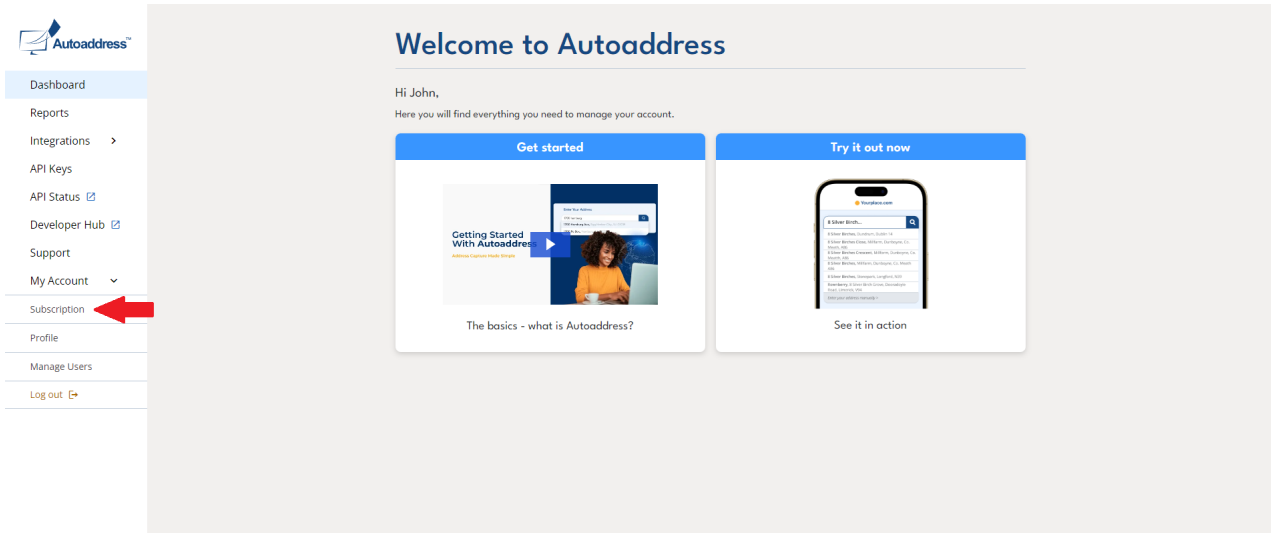
02/20/2024 9:54 am EST

This article contains information on how to manage your subscription on the Account Center.

Move to a Subscription Plan

When you first sign up to the Account Center, you will be on a 14 day trial. To move to a subscription plan, see below steps to do so.

Navigate to *Subscription* under *My Account*.



From here you will see three plan options, Standard, Plus and Enterprise, as well as the prices available for each.

Note: To upgrade to an Enterprise plan, please reach out to our sales team [here](#).

My Account

[Subscriptions](#) [Profile](#) [Manage Users](#)

Select a plan

Standard <input type="checkbox"/> Ireland lookups	Plus <input checked="" type="checkbox"/> Ireland lookups International lookups Geocodes	Enterprise <input type="checkbox"/> Bespoke solutions
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[Compare plans](#) →

Select plan value

€2,500

€3,500

€5,000

Custom

€2,500/yr
billed annually

What's included

Ireland & international lookups

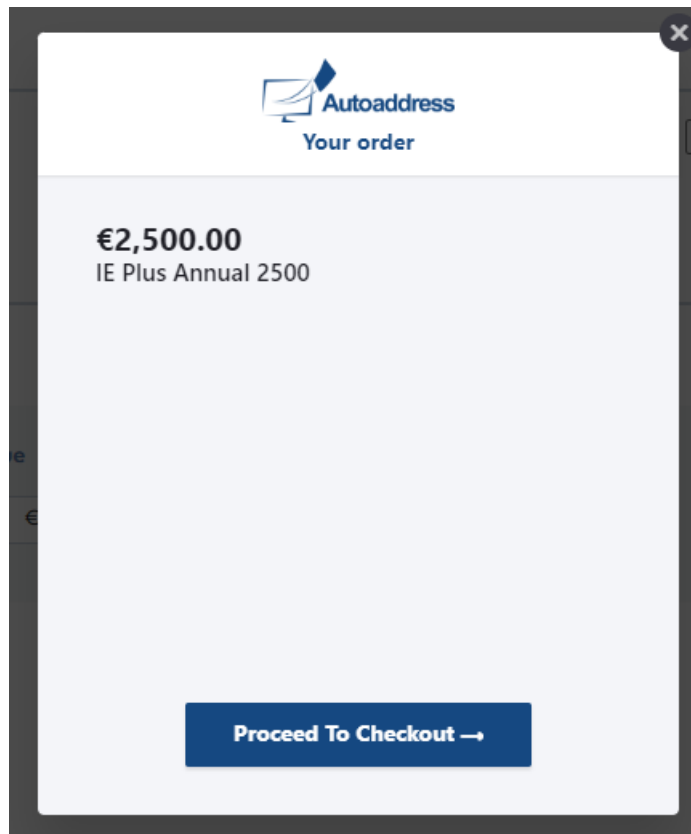
Approx. 8,000 addresses with geocodes

Geocodes

Building level coordinates

[Buy Plus Plan](#)

Once you choose a plan and value, click the *Buy Plan* button. This will prompt a pop up to appear where your information and card details will be required to complete your purchase.



Once your purchase is complete, your plan will now be reflected under your Current Subscription.

My Account

[Subscriptions](#) [Profile](#) [Manage Users](#)

Current subscription

Plan	Billing	Balance	Expiry Date	Status
Plus - 2500	Annually	€2500	Sep 05, 2024	● Active

Manage

[Cancel Subscription](#) →

Standard to Plus Plan

Navigate to *Subscription* under *My Account* and click the *Manage* dropdown.

My Account

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Current subscription ▼

Plan	Billing	Balance	Expiry Date	Status
Standard - 2000	Annually	€2000	Dec 07, 2024	● Active

Manage  ▶

[Cancel Subscription](#) →

Select the *Plus* plan and choose the relevant plan value. Once this has been chosen, click the *Update Subscription* button.

My Account

[Subscriptions](#) [Profile](#) [Manage Users](#)

Current subscription

Plan	Billing	Balance	Expiry Date	Status
Standard - 2000	Annually	€2000	Dec 07, 2024	● Active

Manage

Update subscription

Standard <input type="checkbox"/> Ireland lookups	Plus <input checked="" type="checkbox"/> Ireland lookups International lookups Geocodes	Enterprise <input type="checkbox"/> Bespoke solutions
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[Compare plans](#) →

Select plan value

€2,500

€3,500

€5,000

Custom

€5,000/yr
billed annually

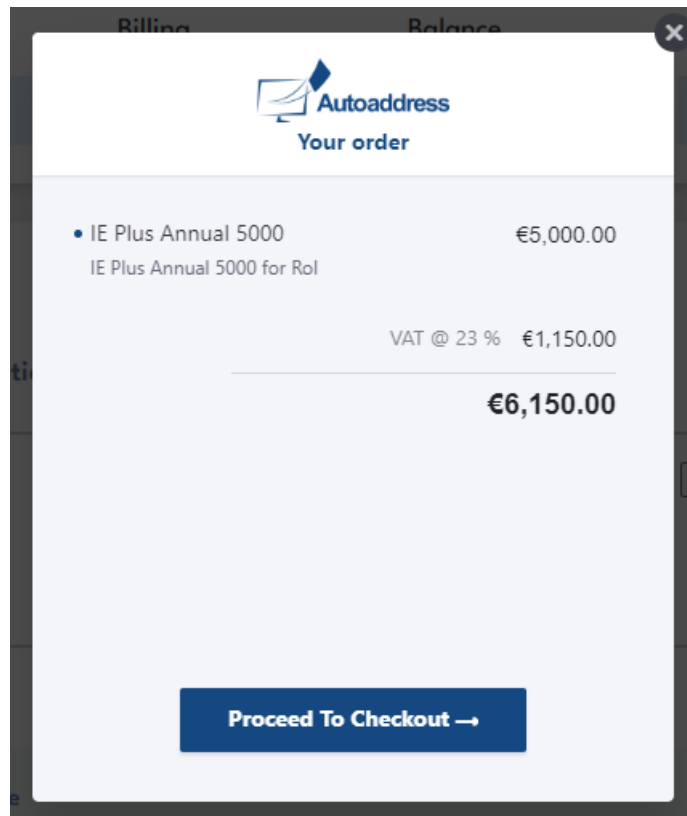
What's included

Ireland & international lookups
Approx. 20,500 addresses with geocodes

Geocodes
Building level coordinates

[Update subscription](#)

This will prompt a pop up to appear where your information and card details will be required to complete your purchase.



Once your purchase is complete, your Plus plan will now replace your Standard plan and will be reflected under your Current Subscription.

My Account

[Subscriptions](#) [Profile](#) [Manage Users](#)

Current subscription ▼

Plan	Billing	Balance	Expiry Date	Status
Plus - 5000	Annually	€5000	Dec 07, 2024	● Active

Plus to Standard Plan

Navigate to *Subscription* under *My Account* and click the *Manage* dropdown.

My Account

[Subscriptions](#) [Profile](#) [Manage Users](#)

Current subscription ▼

Plan	Billing	Balance	Expiry Date	Status
Plus - 5000	Annually	€5000	Dec 07, 2024	● Active

Manage  ▶

[Cancel Subscription](#) →

Select the *Standard* plan and choose the relevant plan value. Once this has been chosen, click the *Update Subscription* button.

Current subscription ▼

Plan	Billing	Balance	Expiry Date	Status
Plus - 5000	Annually	€5000	Dec 07, 2024	● Active

Manage ▼

Update subscription

Standard
Ireland lookups

Plus
Ireland lookups
International lookups
Geocodes

Enterprise
Bespoke solutions

[Compare plans →](#)

Select plan value

€1,000 €1,500 **€2,000** Custom

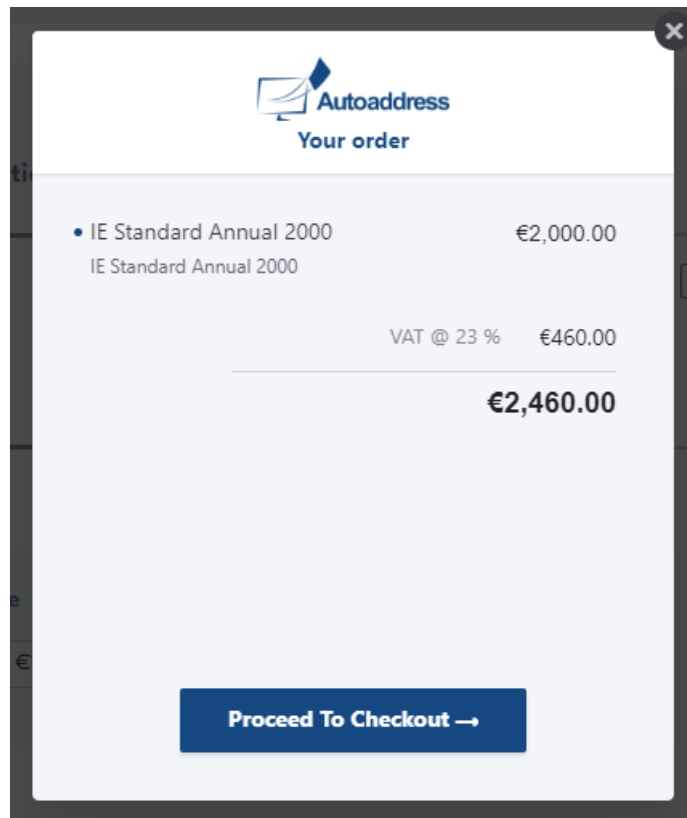
€2,000/yr
billed annually

What's included

- Ireland lookups**
Up to 6,600 addresses
- International Lookups**
Not Included
- Geocodes**
Not Included

Update subscription

This will prompt a pop up to appear where your information and card details will be required to complete your purchase.



Once your purchase is complete, your new plan will now be reflected under your Current Subscription.

My Account

[Subscriptions](#) [Profile](#) [Manage Users](#)

Current subscription

Plan	Billing	Balance	Expiry Date	Status
Plus - 5000	Annually	€5000	Dec 07, 2024	● Active
Standard - 2000	Annually	€2000	N/A	● Pending

Please note that the new plan will not become Active until:

1. The balance is all used up for the current plan
2. The expiry date is reached for the current plan

Upgrade to Enterprise Plan

To upgrade to an Enterprise plan, please reach out to our sales team [here](#).